Who can I contact if I need technical help with my computer?

For computer support there are the following options:
1) Contact Faculty Support at 436-9045 or faculty_support@yale.edu
2) Contact the ITS Help Desk at 432-9000
3) Visit one of the ITS Help Walk-In Centers for software/hardware support on personal computers as well as Yale computers at the following locations: Bass Library (Technology Troubleshooting Office), College Street (WCS 135C), Science Park (WCS SP), Sterling Hall of Medicine (WCS SHM), West Campus (WCS WC), Whitney Faculty Arts & Sciences (WCS FASIT).

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